



2841 Pueblo Jacona
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Company Description

SoftLinks Inc. is a leading information technology services provider offering a wide array of enterprise software solutions in project-based industries ranging from IT services, System architecture, and government contracting, to make-to-order manufacturing, systems integration and construction.

The company's technically advanced products address project-oriented business needs from financial and project accounting to human resources and customer relationship management. Using these products as a foundation, SoftLinks Inc knowledgeable staff of consultants delivers assistance and experience in each implementation to insure that each solution is successful.

More than just consulting, SoftLinks Inc offers solutions. SoftLinks Inc experienced team of consulting and support specialists are trained in the installation, implementation, and flexible adaptation of IT software products, and understand the existing systems that must be integrated into comprehensive solutions.

Soft Links Inc consultants have first-hand knowledge of the business practices and unique, project-based information requirements of its customers.

Having a solid track record of software solution delivery success, as evidenced by our highly reference able client base. We pride ourselves in delivering a measurable delta in productivity, profitability, and shareholder value for our clients.

At SoftLinks Inc we lay a great emphasis on learning. Being in the IT industry, learning is an incessant activity. We foster learning as a habit. Our effort is to open all vistas of learning and imbibe a culture of exploring, probing ad experimenting. At SoftLinks Inc we call it Open Minds Culture.

SoftLinks having its head office in the US is in close proximity to our clients and their markets. We strive to earn a trusted partner status with our clients through a high touch, high value, and high end engagement experience.

A photograph of a silver laptop computer on a light-colored desk. The laptop is open and viewed from a slightly elevated angle. The background is a plain, light-colored wall.

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Services and Solutions

(a) Why SoftLinks?

We offer a comprehensive portfolio of IT services, built on global experience in the IT industry.

Our flexible client engagement models enable us to commence our client relationships at various stages of the value chain, starting from providing time & material engagements, to taking complete ownership of the projects & leveraging our offshore development capabilities to execute projects in a global delivery model for our clients. This helps our clients leverage the extended work days to reduce the time to market & drive significant cost savings & reducing the total cost of ownership. We also establish dedicated offshore development centers for our clients, housed in our facilities, having dedicated teams working for them, enhancing the predictability & flexibility for our clients.

We believe in building long standing relationships with our clients by providing personalized, best in class service. We are a one stop shop IT solutions provider for our clients.

Our Local Professional Services expertise extends around three key business segments: Application Services, Infrastructure Services and High Tech Consulting. They are flexible by design and span a wide spectrum of industries and technologies.

Our focused service offerings are:

- Application Management
- High Tech Consulting
- Infrastructure Management
- Software Control Testing
- Enterprise Solutions
- Business Process Outsourcing
- Systems Integration



We will work in close collaboration with you to create practical IT solutions designed to help you achieve your strategic objectives and run your business better and more cost effectively. Because we operate in the local business community, we are fast and flexible in helping you to meet your business requirements and adapt to market changes.

SoftLinks Inc offers a wide range of services to meet your business needs, in the context of today's market challenges. Our seasoned professionals draw on SoftLinks Inc have experience to offer you innovative, yet practical, solutions to help you achieve your strategic business objectives.

Our Services Specific offerings include:

- Application enhancement
- Application maintenance
- User support and service management.
- AM services on-site, off-site or offshore, depending on business requirements

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(b) Consulting:

Our services at Soft Links Inc are unique and individualized thereby providing you with a direction; an action plan to achieve your objective. The diverse experience of our advisors offers an environment of creative professional consulting and advisement. Consulting services cover a broad range of services across our core areas of business with a focus on Customer Management.

Business Practice Consulting

This covers all aspects of your operation, strategy and performance. Our Consultants will work with you using structured methodologies to improve service quality, manage costs and raise performance levels in your department.

Systems Administration

We provide system administration services for systems running Linux, UNIX, VMS, VAX/VMS, and OpenVMS. Services can be provided:

- At a customer's site
- Via dial-in modem
- Via the Internet using VPN technologies

Services provided include:

- Backup strategy
- Disaster recovery planning and testing
- Software installation and upgrade
- New system setup.
- Software upgrade
- System tuning and system performance improvement
- Hardware upgrades and repair
- Platform consolidation
- Platform migration.



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Application Development

We provide application development services to clients who choose to implement the solution themselves, using their own resources. Our consultants, who all have in-depth experience in relevant applications and business aspects of the implementation, will be able to provide the expert advice required to ensure successful implementation and deployment. We specialize in providing technology experts to fill key roles that make a difference on your critical software projects. SoftLinks Inc consultants specialize in advanced technologies in the areas of Unified Process and Unified Modeling Language, Usability, Strategy and Management, Process, Requirements, Architecture, Programming, Quality Assurance and Tools.

With Custom Application Development you can see through your business strategies to the end, especially when packaged software does not adequately address your requirements. Application Development Outsourcing ensures that geography no longer poses a hurdle. In fact, application outsourcing is a burgeoning industry in itself. Soft Links Inc. delivers Custom Application Development solutions within the context of your business objectives and strategies.

Application Outsourcing

Our custom solutions and applications:

- Give you a consistent edge over competition.
- Address aspects of the business process unique to your business.
- Address business processes for which solutions are unavailable in the market.

Some key features of our Custom Application Development approach:

- Predefined methodologies and frameworks.
- Structured and managed requirements definition process.
- Proprietary tools to improve effectiveness of the development process.
- Process-oriented development methodology.
- Strong focus on quality.
- Rigorous program management processes.

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(c) Training:

SoftLinks Inc has pioneered several Industry based Training programs for Career Seekers, Corporate and Academic Institutes. SoftLinks Inc unique 360 degree learning programs are aimed at bridging the gap between Industry and Academics by building industry Ready Engineering Workforce.

Flexible training options:

We offer a broad range of courses for operations, maintenance and engineering personnel in a variety of formats to meet individual customers' needs. Learn through instructor-led classes, specialized seminars, custom courses or web-based learning applications. If ongoing knowledge transfer is a priority, you can take advantage of our proven train-the-trainer programs.

Experienced, Enthusiastic Instructors:

Our team of training professionals brings a wealth of industry and product expertise to your learning experience. All instructors receive extensive training and ongoing evaluation to ensure top performance. Best of all, they demonstrate a passion for technology and a genuine enthusiasm for the learning process, making your training as fun as it is informative.

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Innovative, state-of-the-art learning facilities:

Our training facilities feature the latest software, hardware, tools and multimedia capabilities to enhance and enrich your learning experience. Our large labs incorporate hardware, software and components, along with interactive learning stations where you can learn by doing.

Business, Taxes, Accounting, Payroll

Courses Related to Taxes, Accounting, Payroll

Data Warehousing

Cognos, ETL tools and related

JAVA & J2EE

Core JAVA, Advanced Java

Microsoft Technologies

.NET Framework, IIS, Share Point

Networking

CISCO CCNA, IP Security, Computer Networking

Oracle

Oracle, PeopleSoft Products

Programming Languages

C, C++, Object Oriented and other programming languages

SAP

SAP Modules

Testing Tools

QA Training, Software Testing

Web Development

Web Site design and development

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Global Delivery Model

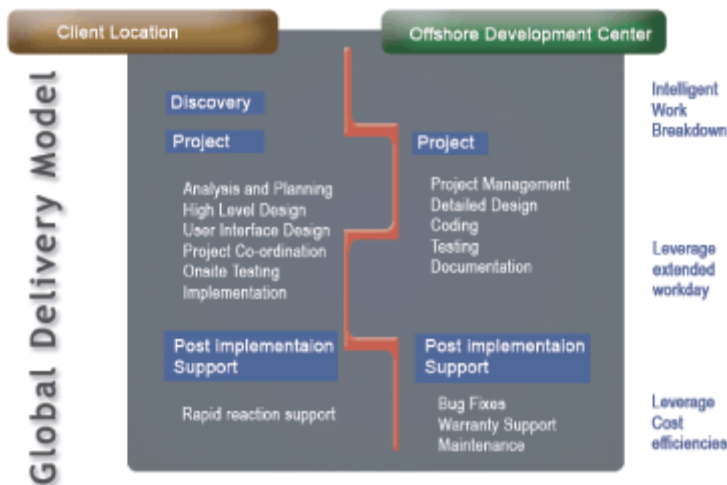
Our Global Delivery Model (GDM) is a virtual platform for custom application development and application outsourcing. This, combined with our extensive domain expertise and over a million person years of experience in various technology domains, is uniquely positioned to help you extract maximum value from your custom application development outsourcing and solutions.

Global Delivery Model is our core value driver. Our Global Delivery Model is structured to optimize the activities and roles, so that while we leverage the advantages of our offshore delivery capabilities, we also address the needs of proximity to our client locations as required.

In our Global Delivery Model, the work is intelligently broken down in the onsite and offshore components. Part of the work is carried out in close proximity to the client i.e. at the client's site (onsite) and the balance at the development centers in India (offshore). This maximizes the value addition to the client and delivers significant cost benefits.

Our experience of working in Global Delivery Model coupled with strong processes, methodologies, infrastructure & global presence make us an ideal partner for carrying out IT projects leveraging the Global Delivery Model

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Offshore Development Stream Model

In today's business world of shrinking staffs and budgets, IT management is often about strategically allocating limited resources and improving efficiency so that you can do more with less. Our Offshore Development Model have proven the effectiveness at the world's leading IT organizations and identified how to implement them on the complex software solutions. Today, interest in offshore services runs high. Large multi-national companies deliver solutions using offshore centers to cut their costs by more than 50% and at the same time reduce their delivery cycle and increase the quality of their products. However, many enterprises, especially the small to medium sized ones, are being left behind without the benefits that arise from leveraging upon offshore solutions delivery.

Large companies have made significant investments in offshore infrastructures themselves, or have invested heavily in direct long term relationships with the large offshore service providers. In addition, these large companies have dedicated resources locally to manage the offshore relationships and thereby extract the best value from their offshore engagements. These large companies, which are the early adopters of offshore solutions, tie up most of the bandwidth, and the management attention of the large offshore service providers, with high-dollar commitments.



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Technology Capabilities

Area	Technologies
Composite Application	Java CAPS(See beyond) eGate (A2A), eInsight (BPEL), eTL(Extraction Transformation & Loading), eVision & Visual Web Pack(Web Interface), eView, eBam, eWays, B2B, JMS, JMS Grid and JMX
Web Technologies	PHP, ASP, ASP.NET, Java, JSP, PERL, JBoss, Tomcat, Web Logic Application Server, RAD tools like Net Dynamics, Kivasoft, platforms like Netscape and Microsoft, Ecommerce, Content Management Systems, Photoshop, Flash
Middleware and Distributed Objects	TIBCO, MQ Series, CORBA, COM, DCOM, MSMQ, J2EE, RMI
Tools and Methodologies	UML, OLE / DB, JDBC, COM, DCOM, XML, DHTML, Active Server Pages, Java Script, VBScript, Cold Fusion, Distributed Objects Tools, Payment Systems, Security Systems and EDI, Flash, Dream Weaver, Shockwave, .Net
Client / Server	MySQL, Oracle, Sybase, Informix, MS SQL Server, Visual Basic, Visual Basic.net Visual C++, MS Access, Developer/2000, Power Builder, Delphi, DB2, Small talk, Object Oriented Development
Administrative Systems	Unix (Solaris, AIX, HP-UX, CG-UX), Motif, VAX, and Windows NT, Linux, VMS, VAX/VMS, and OpenVMS
Applications	Oracle Financials/Manufacturing, SAP, People Soft
Operating systems:	HP-UX 11.x, 11I, 11.11, 10.x, AIX v.5.3, v.5.2L, 5.1, Sun Solaris 2.6, 2.7 and 2.8, SGI IRIX, Compaq Tru 64 Unix, Redhat Linux AS 3.x, AS v.4.x, ES v.3.x, ES v.4.x, 7.x, 9.x, DEC VAX/VMS, SCO Open server5.0, SCO Unixware7.x, Novell UnixWare2.0, SCO Open Desktop 2.0, Windows 2000, Windows NT Server 4.0.